HOW TO ALTER YOUR APPROACH AS A LEADER; BUILDING A STRONG LEADERSHIP TEAM

BY BILL HOGG

This is the third article in our <u>leadership consulting</u> series that looks at creating transformative change in your organization. The full series will be available for download as a white paper once it is completed by visiting <u>www.BillHogg.ca/resources/articles/</u>

In our last article, we discussed <u>the importance of leaders understanding the need to change first before an organization can</u> <u>experience transformative change</u>. Now let's discuss the how to alter your approach as a leader to create organizational change.

Altering your Approach as a Leader is the First Step Toward Organizational Change

In my experience as a <u>leadership expert</u>, it is clear that advocating for change internally and communicating the need for your team to alter the way they do things is extremely difficult if leaders first do not make noticeable changes themselves. Actions speak louder than words, and this is particularly the case when it comes to <u>organizational change</u>.

You first need to change how you lead before the organization will follow your call for change. For example, communicating a need to cut spending and reel in budgets is difficult to argue if leaders make no observable change to cut spending at the executive level. However, when leaders frame change in the right way and take actions to support change, it will be embraced by management and team members at all levels in the organization, allowing transformative change to take place.

Building Your Leadership Team

An important component in your ability to change and how successful changes will be adopted internally is the strength of your leadership team. When assessing the need for a <u>leadership team</u>, you need to ask yourself questions about the role and responsibilities of the team:

- What kind of team do you want to put together?
- What are the team members' individual strengths and how do they complement each other?
- How many people? What is the role of the team?
- How will this team help you address personal and organizational change?
- Which individuals internally do you see as a good fit for the team?

Leaders first need to understand the concept, role, and scope of their leadership team before adding members.

Strategies to Build the Leadership Team

It is not uncommon for the search for a leadership team to expand outside the organization. Adding someone from outside the organization brings new insights, perspectives, and opinions without the bias of being part of the organization or being tied to previous strategies.

Most leaders already have a good idea of which internal people would be good choices to add to a team. Some are people that you consult regularly while others are people that deliver results consistently and are looking for new challenges.

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HOW SUCCESSFUL CHANGES WILL BE ADOPTED IS TIED TO THE STRENGTH OF YOUR LEADERSHIP TEAM. Words of caution—avoid the trap of making your leadership team a group of "yes men". This inhibits your ability to make real change to the organization culture and how things are done. A leadership team is ineffective if you do not give each member of the team a voice and they are unwilling to challenge each other in a positive manner. Healthy disagreement and discussion is essential to developing innovative solutions to long standing issues. Surrounding yourself with people who are willing to offer new ideas and examine things from a unique perspective will help you achieve real change.

You can work around this potential issue by assessing each potential leadership member's fit within the new culture you are looking to develop.

How to Assess Leadership Team Members for the Right Cultural Fit

Finding the right people internally who are the right cultural fit is just as important as finding someone who has the qualifications you are looking for. When building your team, it is important that you assess potential members similarly to how you would for <u>hiring a new team member</u>. Assess them based on:

- Cultural Fit
- Chemistry
- Work style and track record
- Vision, values and beliefs

You need people who also have a desire and willingness to grow, are self-aware of their need to change, and realize the need for change within the organization.

Leadership Team Buy-in and Engagement Strategies

Engaging your people is an essential part of creating a successful and effective team. Team members will be more willing to buy-in when leaders:

- Have a clear vision of the leadership team goals and objectives. Team members need to understand their purpose
- Open up communication and have full disclosure with team members
- Develop a team identity that is aligned with the goals and objectives of organizational change and the role the leadership team will plan in creating change
- Delegate and assign responsibilities to individual team members
- Take a team approach to decision making
- Demonstrate behaviours aligned with the new direction of the organization
- Demonstrate their personal commitment in language and actions

A strong <u>leadership</u> team has a significant impact on your own ability to change as a leader and implement real change within your organization. Don't overlook the importance of having a strong leadership team to support your desire for organizational change.

The next article in our <u>leadership consulting</u> series will examine the key moments of change that allow for transformative change to occur.

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Bill is the "just do it" guy who has walked in your shoes. Senior leaders at organizations like Anheuser-Busch InBev, The Bay, Ontario Teachers' Pension Plan, Pita Pit, RBH, State Farm Insurance, Toronto International Film Festival and ServiceOntario hire Bill to navigate change and influence and inspire higher performing teams that deliver exceptional customer service, higher productivity and improve profits.

Bill provides dynamic world class executive consulting, keynote presentations and transformative workshops. For additional information email <u>bill@billhogg.ca</u> or visit us online at <u>www.billhogg.ca</u> where you can sign up to receive an article like this each month or download <u>Bill's 1-sheet</u>.

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